

U-HAUL® Web C.A.R.D.®

Credit Authorization Receiving Dispatching

12

14

Dealer Number: 6 digit dealer number e.g.'001234'

16

Password: Minimum 6 characters

FIG. 1

20202222260

32

34

36

38

40

U-HAUL® Web C.A.R.D.®

Credit Authorization Receiving Dispatching

navigation

- rentals
- returns
- transfers
- reservations
- reversals
- other options
- reporting

Welcome to Web C.A.R.D.

Select an option using the navigation bar to your left. Click the links below to visit other U-Haul sites.

[Uhaul Web C.A.R.D message board](#)

[www.uhauldealer.com](#)

[www.uhaul.com](#)

Computer Help?
Call your Traffic Office or Phoenix @ 1-800-223-6217

You have 1 new message(s) in your Inbox

34

FIG. 2

U-HAUL® Web C.A.R.D.®

Credit Authorization Receiving Dispatching

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Rental Options

Customers can rent U-Haul trucks, trailers, and equipment with or without a pre-existing reservation. Rental is available for both **One-Way** and **In-Town**. This form will guide you through the rental process.

In-Town Rental ~ 44

One-Way Rental ~ 46



Computer Help?
Call your Traffic Office or Phoenix @ 1-800-223-6217

FIG. 3

WebCARD

Page 1 of 1

In-Town Rental ~ 50

Enter Reservation Entity and Contract Number

User Message

Enter a reservation number or press Enter to continue

Contract Number

Collecting Entity

950104 ~ 54

U-Haul downloads are 621001 Collecting Entity.

Help Cancel Next >

FIG. 4

In-Town Rental

Enter Customer Information

70

First Name	MIKE
Last Name	WIRAM
Address	2727 NORTH CENTRAL AVE
City	PHOENIX
State	AZ
Zip Code	85004
Telephone	602-263-6840 (e.g. 602-549-3819)
Corporate Move Account	
Tax Exempt Number	

80

84

86

88

FIG. 5

In-Town Rental

Enter Drivers License Information

90

Number	B14838742
State	AZ
Expiration Date	1011 (e.g. MMYY)
Birth Date	10/20/1951 (e.g. MM/DD/YYYY)

Addt'l Drivers License Information

Addt'l Number	
Addt'l State	Select from list
Addt'l Exp Date	(e.g. MMYY)
Addt'l Birth Date	(e.g. MM/DD/YYYY)

92

94

96

98

100

FIG. 6

In-Town Rental

Select Secondary ID or Meaningful Assurance

Secondary Id Options
Secondary Id Number
Secondary Id Expiration Date

Car Registration 102

1999 HONDA ACCORD 102

(e.g. MMYY) 108

FIG. 7

00000000-0000-0000-0000-000000000000

In-Town Rental

Enter Expected Return Date/Time

Return Date

01/28/2001 (e.g. MM/DD/YY/YY)

Return Time

10:00AM (e.g. HH:MM AM) 113

FIG. 8

In-Town Rental

Select Truck

Reserved Model
Truck Equipment Number

None

EL 3359U

110

112

114

None

EL 3359U

112

None

EL 3359U

FIG. 9

105000-0000000000000000

In-Town Rental

Complete Truck Information

Truck Equipment Number

EL 3359U

Rental Rate

29.95

Estimated Mileage

50

Mileage Rate

0.49

SafeMove Accepted

12

S

122

124

126

128

130

FIG. 10

In-Town Rental

Enter total of Support Sales Items (Boxes, Tape, etc.)

User Message

Sell U-Haul boxes and other moving supplies.

U-Haul Sales Items (Incl. Tax)

75.99

134

~136

S
135

FIG.11

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2000000
3000000
4000000
5000000
6000000
7000000
8000000
9000000

In-Town Rental

Estimated charges

Estimated Rental amount	\$29.95	~ 142
Mileage Amount	\$24.50	~ 144
SafeMove/SafeTow Amount	\$14.00	~ 146
Sales Tax Amount	\$1.77	~ 148
U-Haul Sales Items (Incl. Tax)	\$75.99	~ 150
Estimated Total	\$146.21	~ 152
Prepaid Amount	\$0.00	~ 154

 S
140

FIG. 12.

In-Town Rental

Credit Card ④

Balance Due **\$146.21** 166

Credit Card Amount **146.21**

Credit Card Number **5105105105100** 162

Expiration Date **0202 (e.g. MMYY)** 164

2nd Credit Card Number

Credit Card Amount **0**

Credit Card Number **For refunds enter a minus sign then the amount**

Expiration Date **(e.g. MMYY)**

168

Help **Cancel** **Next >**

FIG. 13

In-Town Rental

Finish - In-Town Rental

User Message

FINISH BUTTON starts Credit Card Authorization and Receipt Printing processes. Print 2 copies of the contract (1 for customer & 1 for your records). Print 1 copy of Credit Authorization (customer signed copy is for your records).

Finish Contract **Modify** **Cancel** **Finish >** 170

FIG. 14

180

FIG. 15

FIRST-COPY=DEALER SECOND-COPY=CUSTOMER

182

U-HAUL EQUIPMENT RENTAL CONTRACT ADDENDUM
SATURDAY 01/27/01 9 55AMIn-Town Rental
DOCUMENT # 00000042

184

186 (Web-CARD Test User
950104RENTED TO: MIKE WIRAM
2727 NORTH CENTRAL AVE
602-263-6840
B14838742 AZ 1011 Oct 20 1951

PHOENIX AZ 85004

SECONDARY ID Car Registration 1999
HONDA ACCORD

188

RETURN DATE-TIME 01/28/01 10 00AM

190

TRUCK - 17' EZ LOAD MVR

@ \$29.95 PER RENTAL

EL 3359U LKJ876 AZ
MI/KM OUT. 1000
\$0.49 PER MI/KM x 0 =
SAFEMOVE - YES\$29.95
\$24.50
\$14.00

SUBTOTAL

\$68.45
\$1.77

SALES TAX

ESTIMATED RENTAL CHARGE
EQUIPMENT DEPOSIT PAID\$70.22
\$70.22

ADDITIONAL CHARGES.

SUPPORT SALES ITEM
TOTAL CHARGES
PREVIOUS PAID \$
PAID TODAY\$75.99
\$146.21
\$0.00
CA \$0.00
CC1 \$146.21
CC2 \$0.00
CM \$0.00

TOTAL PAID

\$146.21

192

194

***** PLEASE READ *****

A.R.S. SECTIONS 13-1806 PROVIDES THAT UPON FAILURE TO RETURN SAID RENTAL EQUIPMENT WITHIN 72 HOURS OF THE DATE AND TIME SPECIFIED FOR ITS RETURN IN THIS AGREEMENT, THE LESSEE SHALL BE SUBJECT TO MAXIMUM CRIMINAL PENALTIES OF IMPRISONMENT FOR NOT MORE THAN 1875 YEARS AND FINE OF NOT MORE THAN \$150,000.

I CONFIRM EQUIPMENT IS CLEAN AND AGREE TO PAY FOR ALL FUEL USED AND RETURN THE TRUCK WITH THE SAME FUEL GAUGE READING AS INDICATED ON THIS RENTAL CONTRACT OR WILL PAY A \$20.00 FUELING FEE PLUS \$2.00 PER GALLON FOR ESTIMATED FUEL USED. U-HAUL DOES NOT REIMBURSE FOR EXCESS FUEL PURCHASED BY CUSTOMER. U-HAUL PAYS FOR OIL (SAVE RECEIPTS).

E 1/4 1/2 3/4 F

196

I CONFIRM THAT THIS MARKED GAUGE READING CORRESPONDS WITH THE GAUGE READING ON THE TRUCK. CUSTOMER INITIALS. _____

***** PLEASE READ *****

BY SIGNING BELOW, I ACKNOWLEDGE I HAVE RECEIVED, AGREED TO AND UNDERSTAND THE TERMS AND CONDITIONS IN THE RENTAL CONTRACT AND DOCUMENT HOLDER AND HAVE READ AND UNDERSTAND THE APPROPRIATE USER'S GUIDE(S)

X _____

CUSTOMER'S SIGNATURE

X _____

DATE

X _____
DEALER'S (EMPLOYEE'S) SIGNATURE

THANK YOU

In-Town Return

Verify Contract Information

First Name	Thomas	202
Last Name	Green	208
Rental Date	2/4/2001	204
Rental Time	0:50 AM	206
Return Date	2/4/2001 (e.g. MM/DD/YYYY)	208
Return Time	1:02 AM (e.g. HH:MM AM)	210

[Help](#) [Cancel](#) [Next >](#)

FIG. 16

In-Town Return

Return Truck Information

<u>User Message</u>	Current mileage must be greater than out mileage
Equipment Number	DC 3346X 214
Out Mileage	10000 216
Current Mileage	10132 218
Rental Status	01 - OK 220
Rate	29.95 222
Missing/Damage Charge	0 224

[Help](#) [Cancel](#) [Next >](#)

FIG. 17

Place Contract on-hold

In-Town Return

230

User Message

You may place a returning contract on hold.
This will put the equipment on your
inventory, and you can complete the
monetary portion of the contract later.

Place contract on hold?

FIG. 18

232

In-Town Return

Reimbursement Options

Reimbursement Options

Select from list

Reimbursement Amount

0

(01) Oil, tire, or repair model

236

(02) VIP Certificate number

238

2nd Reimbursement

Reimbursement Options

Select from list

Reimbursement Amount

0

(01) Oil, tire, or repair model

234

(02) VIP Certificate number

238

FIG. 19

In-Town Return

Cash/Check Amount Due or Refund Cash

Balance **\$112.16** ~ 242

0.00 ~ 244

Cash/Check Amount

For refunds enter a minus sign then the amount

Help **Cancel** **Next >**

FIG. 20

In-Town Return

Corporate Move Information

Balance Due **\$112.16**

0.00

Corporate Move Amount

For refunds enter a minus sign then the amount

Corporate Move Account

Job Number **~ 252**

Purchase Order **~ 254**

Employee Name **~ 256**

Authorization Number **~ 260**

Call 1-800-528-6042 For Authorization ~ 258

Help **Cancel** **Next >**

FIG. 21

In-Town Return

262

Promissory Note

Balance **\$112.16**
 Promissory Amount **0** ~ 264

Help **Cancel** **Next >**

FIG. 22

U-HAUL® Web C.A.R.D.®

WebCARD Main Menu Page 1 of 1

U-HAUL® Web C.A.R.D.®

Credit Authorization Receiving Dispatching

Transfer Options

Use these forms to Transfer trucks, trailers and equipment from one U-Haul entity to another. The Transfer In form will add items to your inventory and the Transfer Out form will remove items from your inventory.

Transfer In ~ 272

Transfer Out ~ 274

navigation

- rentals
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Computer Help?
 Call your Traffic
 Office
 or Phoenix
 @ 1-800-223-6217

FIG. 23

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Credit Authorization Receiving Dispatching

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Transfer Options

Use these forms to Transfer trucks, trailers and equipment from one U-Haul entity to another. The Transfer In form will add items to your inventory and the Transfer Out form will remove items from your inventory.

Transfer In ~ 272

Transfer Out - 24

270



FIG. 23

Computer Help?
Call your Traffic
Office
or Phoenix
@ 1-800-223-6217

Contract Information

Dispatching Entity Number 278

Contract Number 280

276

Transfer In

FIG. 24

282

Transfer In

Enter Truck Information

Truck Equipment Number **DC 6052A** ~284

Current Mileage **12000** ~286

Last PM **11000** ~288

Plate Number **KJH67K** ~290

Plate State **AZ** 292

Plate Expiration **0202** (e.g. MMYY) ~294

Rental Status **01 - OK** 296

Help **Cancel** **Next >**

FIG. 25

Transfer In

Enter Remarks

Remarks

300

Help **Cancel** **Next >**

FIG. 26.

Enter Date Information

One-Way Reservation

342

344

346

348

350

352

Date Needed	02/15/2001 (e.g. MM/DD/YYYY)
Time Needed	
Days Allowed	6
Mi/Km Allowed	1450
Destination City	Fort Wayne
Destination State	IN
Destination Code	75000
Destination Phone	800-234-9822

Help Cancel Next >

FIG. 29

Complete Truck Information

One-Way Reservation

344

342

364

Truck Model	JH
Rate Per Rental	425.00
SafeMove Accepted	<input checked="" type="checkbox"/>

Help Cancel Next >

FIG. 30

One-Way Reservation

Complete Serialized SRI information

Serialized SRI Model KO *~372*Rate Per Rental 10.00 *~374*SafeTow Accepted

2nd Serialized SRI Model

Serialized SRI Model

Rate Per Rental 0.00

SafeTow Accepted

3rd Serialized SRI Model

Serialized SRI Model

Rate Per Rental 0.00

SafeTow Accepted

4th Serialized SRI Model

Serialized SRI Model

Rate Per Rental 0.00

SafeTow Accepted

5th Serialized SRI Model

One-Way Reservation

More Service Equals More Money

For a safe and efficient use of this equipment during the customer's move, make sure you offer U-Haul's valuable Supplemental Rental Items..

APPLIANCE DOLLY

User Message

FURNITURE DOLLY

PADS

ETC...

Add these types of items to their reservation on the next set of forms.

380

382

FIG. 33

U-HAUL® Web C.A.R.D.®

Credit Authorization Request Disbursing

navigation

-  **rentals**
-  **returns**
-  **transfers**
-  **reservations**
-  **reversals**
-  **other options**
-  **reporting**

Computer Help?
Call your Traffic
Office
or Phoenix
@ 1-800-223-6217

Reporting Options

Use these options to review your current **Inventory**, **Reservations** or **Equipment Due**. You can also view a list of **Refunds** given for the current business day. Use the **Reprint** function to view and print out any contract you have created. Use the **Closing** form at the end of each business day.

Closing ~402

Inventory ~404

Reservations ~406

Equipment Due ~408

Refund ~410

Reprint ~412



Moving Van Equipment**ON HAND**

420	Equipment Number	Model Number	Status	428	422	424	426
				Plate No.	Plate State	Plate Expire	Plate Expire
	BP 1234A	BP	OK	KJL888	AZ	0303	
	EL 5556A	EL	OK	AA51735	AZ	0901	

ON RENTAL

Equipment Number	Model Number	Contract No.	Plate No.	Plate State	Plate Expire
DC 4589Y	DC	00001122	987456	CA	0202
EL 3359U	EL	98989898	LKJ876	AZ	0909

Rotational Equipment**ON HAND**

Equipment Number	Model Number	Status	Plate No.	Plate State	Plate Expire
No Equipment of this type in your inventory					

ON RENTAL

Equipment Number	Model Number	Contract No.	Plate No.	Plate State	Plate Expire
EL 4627Y	EL	00001111	568789	AZ	0202

Support Rental Items (SRI)**ON HAND**

Equipment Number	Model Number	Status	Plate No.	Plate State	Plate Expire
AT 4578Y	AT	OK	458963	AK	0202

ON RENTAL

Equipment Number	Model Number	Contract No.	Plate No.	Plate State	Plate Expire
No Equipment of this type on Rentals					

SRI**ON HAND**

Model Number	Quantity	Total Quantity	Rented	Available
FD	0	0	0	0
PO	38	12	26	0
UD	0	0	0	0
VM	1	0	1	0

442

Equipment Overdue

Contract No.	Date Due	Equipment Due	Customer
--------------	----------	---------------	----------

440

Equipment Due

Contract No.	Date Due	Equipment Due	Customer
00000015	01/29/2001 12:00	DC 4589Y	Welsh, Bob
00000041	01/28/2001 09:00	EL 4627Y AV 1234A	WIRAM, MIKE
00000042	01/28/2001 10:00	EL 3359U	WIRAM, MIKE

444

Equipment On-Hold

Contract No.	Date Due	Equipment Due	Customer
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